

Position Announcement

Taproom Beertender



Status: Full or Part-Time

Location: Fort Collins, CO

Gilded Goat Brewing Company is a small craft brewery located in mid-town Fort Collins, CO. Based on a strong appreciation and knowledge of brewing science, Gilded Goat Brewing takes the art and technique of brewing quite seriously. Gilded Goat Brewing is always striving to live on the edge of conventional brewing while maintaining a strong regard for continental and legacy styles. The Gilded Goat represents our objective to produce balanced, high quality, full flavored ales and lagers; consistent with the adventurous lifestyle enjoyed in Colorado.

At Gilded Goat Brewing Company we are building a team of associates who believes in hard work and having fun; all in the pursuit of building customer loyalty by enhancing the customer experience and producing and serving unique and special beer.

POSITION SUMMARY

The Taproom Beertender is responsible for servicing the Taproom customer both behind the bar and in the Taproom itself. The position requires knowledge of bar and draft operations, cleaning and hygiene, handling money, and responsible alcohol management. The ideal candidate for the Taproom Beertender is a self-motivated and independent worker able to handle a high-volume and fast paced work environment. You must have great social skills and the ability to multi-task. Other qualifications include politeness, strong work ethic, punctuality, attentiveness, and desire to work as a team player.

MINIMUM QUALIFICATIONS (KNOWLEDGE, SKILLS, AND ABILITIES)

- Must be at least 21 years of age and have the ability to work around alcohol without abusing it.
- Previous experience in craft beer, bar or service industry. Continuing education beyond high school is a plus.
- Demonstrated knowledge of craft beer styles and the craft brewing process.
- Exceed customer expectations and create an emotional bond that reinforces the brand position and brand strategy that includes knowledge and explanation of beer menu items and specials. Must have engaging communication skills and get along well with others.

- Be available through a job-share program for a variety of shifts including days, nights, weekends and holidays.
- Must be able to work long shifts and stand for long periods of time and must be able to lift and carry 45 lbs. and move 160 lbs.
- Ability to be calm, flexible, and provide exceptional customer service while working through high-volume situations.
- Demonstrated use of point of sale system and credit card transactions. The position requires the safe and honest handling of money and keeping accurate tabs. Good math skills are required.
- Experience with draft systems and clean bar operations including glass and growler washing and filling; sweeping and mopping floors; and straightening/cleaning tables/bar and other duties typical of Taproom operations.
- Safe Alcohol Service Training, TIPS or Certified Beer Server or Cicerone Server certification is a plus, but not required. This training will be provided for the right individual.

COMPENSATION & BENEFITS

Hourly beertender wage plus participation in tip pool. Tips are shared with the brew house staff. Tips are allocated based on hours worked and included with your paycheck. Associate benefit of beer and merchandise:

- One shift beer after your shift has been completed.
- One 64 ounce growler of beer per week.
- Three wearable logo shirts
- Associate discount on beer and merchandise

TO APPLY:

Please send resume and cover letter with a short statement of your qualifications to info@GildedGoatBrewing.com. Include in the subject line "Beertender, Last Name, First Name". Please, no phone calls.

Gilded Goat Brewing Company is an equal opportunity employer and complies with all applicable laws governing equal employment opportunity. This policy extends to all applicants and employees and to all aspects of the employment relationship including, but not limited to, recruiting, hiring, promotion, transfer, and compensation.